

Project Release Notes

Release 4.9 (September 2022)

What's New

Deep Link

You can now share auto-generated deep links for actions (Create, edit, fork, view, sign, list, map, calendar, search) and can invoke Appify app actions directly on web browsers and external apps.

[Read more...](#)

On My Way!

The latest On My Way! feature release enables live tracking to allow your app users to share their trip details with their customers, such as:

- Live location
- ETA with the customers

[Read more...](#)

Enhancement

This release has Configurable 'Import Records' button as an enhancement.

[Read more...](#)

Deep Link

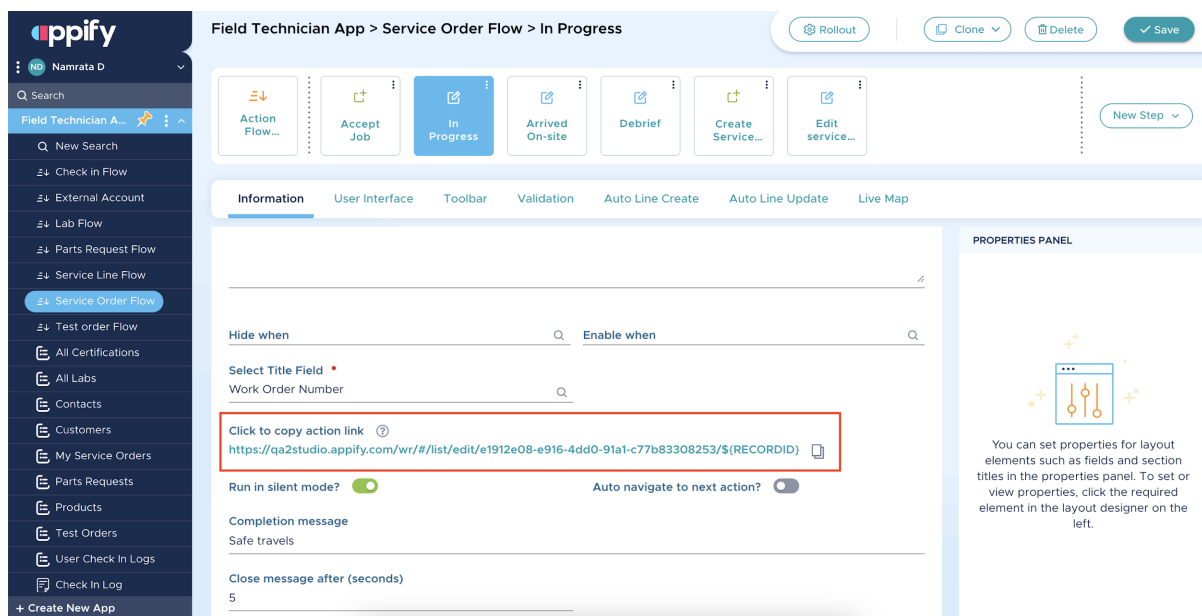
You can now share auto-generated deep links for actions (Create, edit, fork, view, sign, list, map, calendar, search) and can invoke Appify app actions directly on web browsers and external apps.

From the Information screen of each of these actions, links can be copied and shared with users. User can use an external app or a web browser to access the link to any of the aforementioned actions.

For example, the URL construction of an edit action deep link looks like this

<https://app2.appify.com/wr/#/list/edit/<ACTIONID>/<RECORDID>>

<ACTIONID> is replaced by the id of the respective action it is copied from, and <RECORDID> is replaced by the id of the record on which the action is to be performed.



When the link is accessed, the user is first prompted to log into the Appify web client for authentication before being taken directly to the action that the link points to. For actions like Calendar, Map, List, and search, the link should directly land on the action, since there is no context of a record.

You can also control the view of the Web app. i.e, you can choose to show or hide the section panel, search bar, and navigation bar. For instance, the deep link will look like below if you want to hide the navigation bar in a list action:

<https://app2.appify.com/wr/#/list/ACTIONID?hideBar=True>

Similarly, the parameters to hide section and search bar are 'hidePanel' and 'hideSearch' respectively.

Note:

1. Deep link for the checklist is not available.
2. Deep link currently is available only on Web App.

On my way!

The latest On My Way! feature release enables live tracking to allow your app users to share their trip details with their customers, such as:

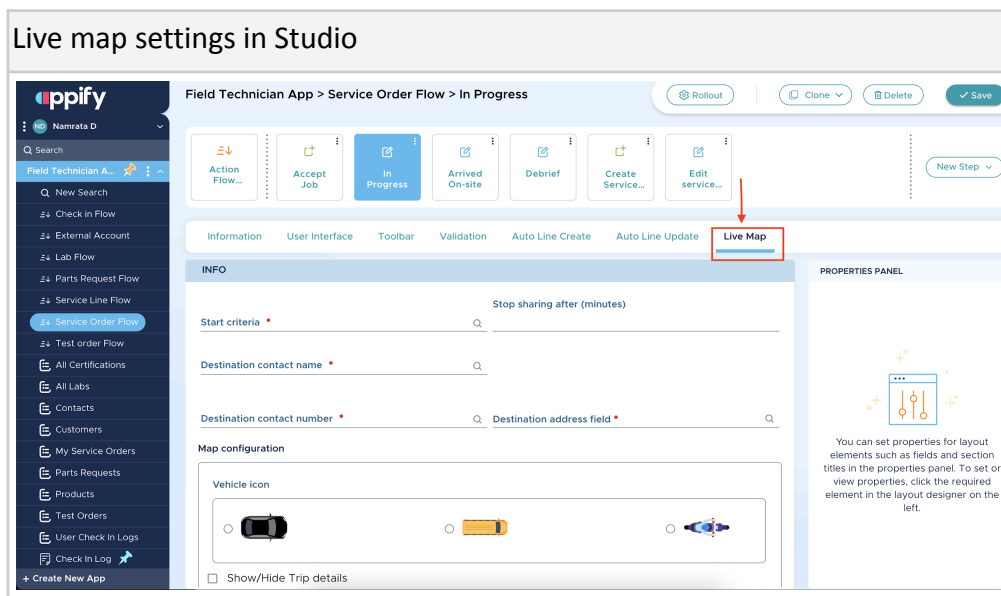
- Live location
- ETA with the customers

The customers can track the journey on the live map and view the trip details, such as:

- Purpose of the visit
- Contact number
- Vehicle number

The customer can also call the contact (your user) if needed. Refer to the example of enabling the live map feature for field technicians below:

You can enable the live map feature to track a field technician's visit to a customer's location. The customer receives a notification with the link to the live map where they can track the technician's progress in real-time.



The “On My Way!” feature contains:

- **Live map:** The new tab in Studio allows you to enable and set up live tracking
- **Location sharing:** This icon on the app indicates that live tracking is in progress. The app users can view the details and stop sharing if needed.
- **Live tracking:** The live tracking link is sent to the customers. This allows the customers to track the transit of the app users.

The live maps are supported in Edit actions.

Note: Location sharing must be permitted on the device for the live tracking feature to work.

How to enable live map on Studio

Use the new Live map tab in the Edit action designer to enable the On my way! feature for the app.

- **Automatic tracking:** You can set the criteria to notify the customer, automatically share live location information, and provide an expiry time to stop sharing the live tracking.
- **Customizable map:** Choose a vehicle icon to plot the progress on the map. Also, provide messages to indicate trip progress and include additional details on the map using field values from the record context.
- **Automatic notification:** You can enable email and SMS notifications by providing the relevant details. Use the merge field feature to include field values for the notifications.
- **`\${LIVEMAP}` literal:** Use this new literal to include the live tracking URL in the message body. The `\${LIVEMAP}` is automatically appended to the notification message if you have not already added it.
- **API call:** If you use an external REST API service for sending notifications, set it up in the API settings section.

App user notes:

How your users will interact with the On My Way! live map

When the app user makes an update to the record that meets the tracking criteria, live tracking is automatically turned on, and a notification is sent to the customer. The live tracking status is indicated by a tracking icon on the top menu bar. App users can click the icon for the following options:

- View customer contact details
- Send a message to the customer's contact number
- Get directions to the destination by clicking the direction icon
- Stop sharing the live location

Customer notes

How your end customer will interact with the On My Way! live map

Customers receive a notification via SMS or email, depending on the live map notification method you set. The live map contains the following information:

- Phone and text icons on the map to make a call or send a message
- Email ID link to send an email
- Record info if not hidden

Implement Appify's On My Way! new live tracking feature today! Get started in Appify Studio and enable live tracking to allow your app users to share their trip details with their customers.

Enhancement

Configurable 'Import Records' option

You can now have the control to enable or disable 'Import Records' button on the child section of an edit action. On the Studio, if the switch is disabled to import records, on the runtime you will not see the import option, whereas if it is enabled, you will see the option on the child section and will be able to import the records.

